

Bicycle Valet Frequently Asked Questions

How does it work?

A bicycle valet is like a coat-check, but for bikes. You will give your bike to one of our volunteers in exchange for a tag with a number on it. The bike will then be parked in a secure, fenced-in area while you enjoy yourself at the event. No need for a lock when using the valet. When you are ready to leave, you present your tag and we will use that to identify and return your bike.

Where do I bring my bike?

At Ribfest the bicycle valet will be conveniently located between the main entrance to the festival and the Royal Recreation Trail (also known as the Speed River Trail) along the river.

What are your hours?

The valet service will be running during the entirety of the festival. **To respect our volunteers' time, we ask that all bikes be picked up immediately after the ending time each day.** Bikes cannot be left overnight, and we are not responsible if they are left behind.

Can I leave accessories and bags on my bike?

Yes, as long as our volunteers can reasonably handle them. However, you should bring everything you need with you as you will need to present your tag each time if you need to get something from your bike.

What happens if I lose my tag?

We will suggest that when you first get your tag, you take a picture of the tag and also of your bike. If you lose the tag and don't have a picture, we will ask you to identify distinguishing features of your bike so that we are sure it's yours.

Is my bike safe from theft?

The area where bikes are parked is fully enclosed and will always be staffed by multiple volunteers.

Can I use the valet for other forms of transportation?

We will accommodate any sustainable transportation – rollerblades, skateboards, scooters, strollers, etc. It's all good. If we run out of space, bikes will take priority, however.

Can I still lock my bike if I'm extra worried or in love with my bike?

You can lock your wheel to your frame if you wish, however the valet area will be fully secure. We still suggest that you carry your lock if you think there's any chance you might make other stops on your bike during the day.

Who is providing this service?

The bicycle valet is generously organized by the [Guelph Coalition for Active Transportation](#) (GCAT), with support from the City of Guelph and Ribfest. GCAT is a not-for-profit community organization whose mission is to increase the quantity, quality and safety of active transportation in Guelph.

Please consider becoming a [GCAT member](#) if you would like to see more of this in the future!

Can I volunteer at this or future bike valet events?

Yes! Contact info@GCAT.ca to be added to the volunteer list.

Can I sponsor this?

Contact info@GCAT.ca to discuss future Bicycle Valet sponsorship possibilities. GCAT is interested in exploring options to create a permanent bicycle valet setup that can be used at multiple events. Sponsorships or collaboration would be welcome.